CITY OF WALHALLA

## "MAIN STREET to the MOUNTAINS"

Mr. Danny Edwards, Mayor

Mr. Danny Woodward, Mayor Pro Tem Ms. Sarai Melendez, Councilwoman Mr. Keith Pace, Councilman Mrs. Gwen Owens, Councilwoman Mr. Josh Roberts, Councilman Mr. David Underwood, Councilman Mr. Julian Stoudemire, City Attorney Mr. Timothy B. Burton, City Administrator

FOR IMMEDIATE RELEASE

Contact: Timothy B. Burton, City Administrator Scott Parris, Utilities Director

## CUSTOMERS NOW BEING CHARGED FOR DEBIT CARD TRANSACTIONS

(Walhalla, SC) December 14, 2021. The City of Walhalla announces that all in-office debit card transactions will now incur a 2.65% convenience fee, effective immediately. The fee has been imposed by the card processor, Global. In the past only credit cards were charged the fee. Unfortunately, the card processing company decided to charge debit card holders the same fee. We tried working with our billing software company to reach a better solution but fell short. The city is still looking at other processors that may have lower fees. This will impact anyone that pays with a debit card in the office; utilities, zoning, permitting, etc. Transactions completed online or pay by phone are not subject to these fees. The City of Walhalla apologizes for any inconvenience this new charge brings.

-City of Walhalla-

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